pseudo-code：

1. Use System.out.print() to make a description
2. Print the description of the first step
3. Use system.out.print to Ask user if they are able to reboot their computer, and Use the scanner class to get if the users can connect with the internet
4. The answer is yes, the program is done
5. The answer is no, then go to the second step
6. Use system.out.print to Ask user if they are able to reboot their router, and Use the scanner class to get if the users can connect with the internet
7. If the answer is yes, the program is done
8. If the answer is no, then go to the third step
9. Use system.out.print to Ask user to make sure the cables connecting the router are firmly plugged in and power is getting to the router, and ask users if it fixes the problem. Use the scanner class to get the answer
10. If the answer is yes, the program is done
11. If the answer is no, then go to the fourth step
12. Use system.out.print to Ask user to move the computer closer to the router and try to connect, and ask users if it fixes the problem. Use the scanner class to get the answer
13. If the answer is yes, the program is done
14. If the answer is no, then go to the fifth step
15. Use system.out.print to Ask user to contact the ISP
16. Print the ending sentence